

PROTOCOL FOR COACHING CONCERNS

POLICY # XXX

The Williston Parks and Recreation District recognizes that our community's most important commodity is its youth. We also understand that the most important thing in a parents/guardians life is their children. This combination can cause some strong emotions on both sides. For these reasons we will be utilizing a 24 hour rule

The 24 Hour Rule States:

1. Parents may not directly approach a coach with any complaint unless a simple, fair, and objective resolution of an issue can reasonably be expected to occur.
2. Parents who believe that they have a valid complaint about a coach should **first wait 24 hours** from the time of the incident and then bring their concern to the Williston Parks and Recreation full time staff responsible for the operation of that program.
3. Problem or concerns brought to the attention of the Williston Parks and Recreation full time staff will be addressed with the coach by the Williston Parks and Recreation full time staff.

The purpose of the 24 hour rule is to allow parents, participants, and coaches a cool down period so all parties can work together for a positive outcome for all included.

